

## Overview

Our goal is simple. We turn a ‘no’ into a ‘yes’.

Radiation oncology practices face one of the highest rates of prior authorization denials in healthcare. Our team of clinical and authorization experts take the complexity off your hands so your physicians can focus on patients.

## Key Offerings

- We go at risk – there is no cost until we get a case approved, the patient starts treatment, and collections are made. No start-up fees, no hidden fees.
- Go live the same day.
- Every member of our team comes from a clinical background – dosimetrists and radiation therapists who understand your world.

## Goals and Objectives



### Process

- Your team sends us a denied case at any stage, or even before auth submission.
- We handle the peer to peers, comparison plans, every level of appeal, documentation, and communications with your patients. We are an extension of your team.



### Timeliness

- Every case that comes our way gets handled urgently. We submit appeals within 24 hours and follow up with the insurance every 72 hours or sooner.
- We aim to have a final outcome within 10 days or less.



### Guaranteed Results

- We personalize every written appeal and explore all avenues to get to an approval.
- We digitize every step of the authorization process to identify bottlenecks and improve all aspects of the patient access journey.

## Our Experience and Impact

Key Area	Metrics (2025)
Industry	We provide patient access services to 12 proton centers in the U.S.
Experience	Over 6,000 proton specific prior authorizations completed. Over 4,000 proton beam therapy overturned cases.
Value	Over \$100 Million in total captured client revenue in the last 5 years.

## Our Approval Rates

